



TICKETING DEPARTMENT Job Posting

Camelback Ranch - Glendale, the Spring Training home of the Los Angeles Dodgers and Chicago White Sox, is now accepting applications/resumes for the following position:

Title: Ticket Seller
Status: Seasonal/Part-Time
Reports to: Ticket Manager
Deadline: January 25, 2010

The Ticket Sellers will process advanced and day of game tickets sales and distribute will call tickets to patrons of Camelback Ranch – Glendale. Ticket Sellers must possess superior customer service skills and provide information regarding pricing, availability and seat locations to customers with a positive attitude.

Essential Duties and Responsibilities: include the following. Other duties may be assigned.

- Sell or distribute advanced and day of game tickets to customers.
- Process payments for tickets following proper selling and payment procedures.
- Maintain superior knowledge of facility services, layout and ticket policies to effectively sell tickets and meet customer needs.
- Handle ticket related customer service inquiries and refer difficult or unresolved issues to supervisor.
- Balance cash receipts and coupons to ensure ticket accuracy and security.
- Escort guests to various locations throughout facility as needed.
- Perform general office duties as required.

Requirements/Physical Demands: The physical demands listed below are representative of those that must be met by a team member to successfully perform the essential job functions. Reasonable accommodations may be made to enable individuals with disabilities to perform the essential functions.

- Energetic, friendly, detail-oriented and able to work in a fast past environment.
- Previous customer service, cash handling and sales experience.
- Knowledge of Ticketmaster system preferred.
- Ability to work extended hours, nights, weekends and holidays as required.
- Ability to converse fluently in both English and Spanish preferred.
- Professional appearance.
- Ability to sit or stand for a minimum of five hours.

All offers of employment are contingent upon satisfactory background screening.

Qualified candidates may submit an application and/or resume and cover letter to resume@camelbackranchbaseball.com or fax to (623) 877-8582.

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