



OPERATIONS DEPARTMENT Job Posting

Camelback Ranch - Glendale, the Spring Training home of the Los Angeles Dodgers and Chicago White Sox, is now accepting applications/resumes for the following position:

Title: Guest Services Representative
Status: Seasonal/Part-Time
Reports to: Operations Supervisor
Deadline: February 21, 2010

The Guest Services Representatives will provide each guest with a safe, comfortable and enjoyable environment to experience events through knowledge of available guest services and facility familiarization.

Essential Duties and Responsibilities: include the following. Other duties may be assigned.

- Promote a family atmosphere, guest enjoyment and safety.
- Greet guests.
- Assist guests with disabilities.
- Impart guest information and direction.
- Maintain superior knowledge of facility services and physical layout.
- Report unsafe circumstances and potential hazards and disruptions.
- Scan tickets at various entrances.
- Resolve or assist in resolving guest complaints.
- Report and document guest incidents.
- Enforce facility policies.
- Provide miscellaneous game day operational support as directed.

Requirements/Physical Demands: The physical demands listed below are representative of those that must be met by a team member to successfully perform the essential job functions. Reasonable accommodations may be made to enable individuals with disabilities to perform the essential functions.

- Ability to work evenings and weekends as required.
- Positive, outgoing individual able to work well with large groups of people.
- Excellent verbal communication skills.
- Ability to stand or walk at least 2/3 of the work shift.
- Ability to use hands, stoop, kneel or reach with hands up to 1/3 of the work shift.
- Ability to lift up to 10 pounds up to 1/3 of the work shift.

All offers of employment are contingent upon satisfactory background screening.

Qualified candidates may submit an application and/or resume and cover letter to resume@camelbackranchbaseball.com or fax to (623) 877-8582.

10710 West Camelback Road, Phoenix, AZ 85037